

## Allen Gluck

From:

Allen Gluck <allen.gluck@g31000.us>

Sent: To: Friday, March 14, 2014 2:45 PM 'LinkedIn Customer Support'

Subject:

RE: Account High Restricted [Ticket: 140312-048299]

Attachments:

Allen ID - Copy.jpg

Importance:

High

I have never accessed anyone else's account and I have one single account. Madeleine LeBlanc, an employee, (and yes, she is a real person,) uses my company credit card to run LinkedIn ads. I am really surprised that you take allegations from anyone at face value. Please expedite the restoration of my account and the G31000 website.

Allen Gluck, Vice President G31000 North America, Inc. 340 Madison Avenue, 19<sup>th</sup> Floor New York, NY 10173-1921

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From: LinkedIn Customer Support [mailto:linkedin\_support@cs.linkedin.com]

Sent: Friday, March 14, 2014 2:07 PM

To: allen.gluck@g31000.us Cc: amg@buytech.info

Subject: Account High Restricted [Ticket: 140312-048299]

## LinkedIn Customer Support Message

Subject: Account High Restricted

Thread

Response Via Email (Tomas)

03/14/2014 13:06

## Case 1:14-cv-03885-VEC Document 24-3 Filed 08/05/14 Page 2 of 2

Hi Allen,

I truly apologize for the delay in my response. We've recently identified suspicious activity in your LinkedIn account. It appears that you may be accessing multiple LinkedIn accounts and/or sharing access to your account. This activity is in violation of the LinkedIn User Agreement. For a complete list of "LinkedIn User Do's and Don'ts", please see the LinkedIn User Agreement: https://www.linkedin.com/static?key=user\_agreement

As a result, we've suspended your account. To allow access back to this account, we'll need a scanned image of a valid government issued photo ID (like a driver's license or passport) that has your:

- · Photo
- Name
- Signature
- ID expiration date (if present)

Note: Prior to submitting your government issued ID, please cover the identification number on the copy of the document. We're using this information solely for the purpose of validating your identity and assisting you with re-accessing your account. We'll remove any and all copies of identity you've provided once this specific issue is resolved. Please note that if this issue comes up again, we may require you to present this information again.

I look forward to your response.

Regards,

Tomas LinkedIn Trust & Safety

Auto-Response 03/12/2014 17:05

Thanks for contacting us. Someone from our support team will get back to you as soon as possible.

If you can sign in to your LinkedIn account, you can check the status of your submitted tickets any time in the <u>Support History</u> section of our Help Center.

Regards,

Your LinkedIn Customer Experience Team

\*\*\* This message is automatically generated by our system to show we've received your ticket request. \*\*\*

## Member By Web Form (Allen Gluck, MA Leadership, CT31000)

03/12/2014 17:05

Please reinstate my account. I was on the road and forgot my password.

Would you like to learn more about how to harness the knowledge and expertise of your LinkedIn network? Search for answers to common questions on the <u>LinkedIn Help Center</u>.

Visit our LinkedIn Company Page and our Facebook Page. Check out our New Features Blog and follow us on Twitter®.

Linkedin values your privacy. At no time has Linkedin made your email address available to any other Linkedin user without your permission. Linkedin Corporation & 2014 | Privacy Pullay User Agreement | Copyright Policy